# Milind Sunil Shah San Francisco, CA

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#### **WORK EXPERIENCE**

<u>DoorDash</u> Software Engineer San Francisco, CA

May 2025 - Present

• Working on the self-serve platform for cloud infrastructure used by all product teams at DoorDash, which consists of a **React-based frontend** and **Go** microservice-based backend.

Adobe Software Engineer III San Jose, CA

July 2024 - May 2025

- Led the UX revamp of a centralized cloud spend data platform managing over \$1B in annualized spend, boosting customer satisfaction by 40%. Unblocked other engineers by designing high-fidelity mockups using Figma and architecting the React application and Flask-based backend.
- Spearheaded an org-wide UX mockup-first process to create interactive prototypes, leveraging user research, A/B testing, and feedback from surveys and interviews to streamline development and cut cycles by 40%.
- Established the team's UI unit-testing framework using Jest and React Testing Library, increasing code quality and reducing regressions.

Software Engineer II

February 2023 - June 2024

- Architected and deployed a React.js-based Chromium browser extension org-wide, providing real-time cloud account insights (spend, optimization, governance) on vendor portals (AWS, Azure).
- Managed the end-to-end product lifecycle for the extension from POC to production, handling frontend (React), backend (Node.js, Python), CI/CD, and Kubernetes deployments.
- Revamped the UI of Adobe's Cloud Governance Management Platform, supporting 5,000+ engineers and 15,000+ public cloud accounts, resulting in a 30% increase in CSAT scores.
- Streamlined workflows within the platform by reducing the number of clicks required for key actions, cutting task completion time by 50%, and optimizing API calls to reduce Largest Content Paint (LCP) time by 45%.

Cloud Engineering Software Engineering Intern

June 2022 – Sept 2022

• Built and owned a web platform to visualize cloud architectures (AWS, GCP, Azure) and predict costs, featuring a React-based WYSIWYG editor and a Flask + MongoDB backend.

Qure.ai

Mumbai, India

Software Engineer

October 2020 - May 2021

- Increased the customizability of a major reporting module by 40% by designing and developing frontend components using **React** and updating **REST APIs** built with **Django**.
- Created a multi-lingual registration portal using **React** and **Django**, allowing the onboarding of thousands of physicians as part of a **continent-wide** campaign launch with a major pharmaceutical company.

### **SKILLS**

Languages - Javascript, TypeScript, HTML, CSS, Python, SQL, PHP, Go

Web Development - React, Next.js, Node.js, Express, Flask, Webpack, Sass, Tailwind CSS, Redux, Jest, Cypress

Technology - Git, Docker, MySQL, AWS, MongoDB, Kubernetes, Jenkins (CI/CD), Figma, Airflow, New Relic, Grafana, PostgreSQL

## **EDUCATION**

## University of Massachusetts Amherst - GPA: 3.97/4.00

College of Information and Computer Sciences - Master's of Science - Computer Science

University of Mumbai - GPA: 9.47/10.00

#### **PROJECTS**

# Call Center Sentiment Analysis - Codeshastra 4.0 Winner

HTML, CSS, PHP, MySQL, IBM Watson, GCP

• A web platform to rate call center executives' performance by analyzing their recorded voice calls.

## Next.js-based Reddit Clone

React, Next.js, Typescript, GraphQL, Postgresql, Apollo, Tailwind CSS

• Reddit Clone made using **Next.js**. With working Authentication, posting, commenting, and upvoting.

### **HACKATHONS**

Codeshastra 4.0 (1st Place), Codeshastra 5.0 (3rd Place), ETHIndia (Asia's largest Ethereum Hackathon)